From: Richard.Hibling@au.nestle.com@inetgw

To: Microsoft ATR

Date: 1/23/02 8:16pm

Subject: Microsoft Settlement

1) Microsoft DOES NOT provide value for money in it's operating system products.

It charges way too much for a product that is not stable enough to be reliable.

I have to use Windows for such products as Photoshop and Acrobat.

If the operating system was free like Linux and open source - it would be made much more stable by the world full of developers who like windows and want to use it. Then Microsoft could sell their products (Word, Excel etc) which would run just as well on Windows but would be stable and reliable (and a whole lot more secure and speedier once the 'dodgy' code was eliminated.

Don't get me wrong, I don't 'hate' Microsoft and 'love' Linux - I 'dislike' Microsoft because I cannot depend on Windows as an operating system whereas I can depend on Linux - unfortunately because of the Microsoft monopoly many manufacturers do not want to port their products to Linux. So I am stuck with Windows whether I like it or not - and I don't.

Until MS can be slapped into shape this situation will continue unless MS is slapped so hard that manufacturers decide to port to Linux - if that happens MS will die.

Regards,

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"I want quality, not quantity; but lots of it."

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